

CONDITIONS OF HIRE

1. All Costumes remain the property of "Molly Limpet's Theatrical Emporium Ltd"
2. Costume Hire is for the dates specified on your booking form only.
3. **Costumes must be returned on the day specified on the booking form. Failure to do so will result in a 25% per costume per day surcharge. If more than five days late, full deposit will be charged, and full replacement cost charged if over seven days late.**
4. Costumes must be returned during normal shop hours; see in store for full details or check online. The costumes are the sole responsibility of the hirer when taken from the premises and are hired on the understanding that they are returned on the date due back and in an undamaged condition.
5. **No refunds will be issued if a costume has been cancelled once it has been booked**
6. Customers must wear underwear whilst wearing our costumes
7. Costumes or their monetary value are not transferable. Any change is subject to a £10.00 fee, and is solely at the discretion of "Molly Limpet's Theatrical Emporium Ltd"
8. **Customers must NOT wash, pin, sew, iron, cut, alter or affix sticky labels to the costumes or suit bags.**
9. The deposit will be forfeited, or the cost of a replacement charged if the costume is: -
 - a. Not returned to "Molly Limpet's Theatrical Emporium Ltd" for any reason
 - b. Returned beyond reasonable repair
 - c. Returned with permanent damage (e.g. Cigarette burn)
 - d. Returned in need of specialist cleaning
 - e. Returned excessively dirty (i.e. more than a machine wash)
 - f. Returned with one or more item missing
 - g. Altered as per item 10 above.
10. Costumes do not have wigs or accessories included in the hire price unless otherwise stated
11. If a costume has been booked and subsequently damaged (beyond repair) by a third party and is unable to be re-hired, a substitute or refund of monies paid will be offered. No further liability is accepted.
12. Cash & credit/debit cards (over £10.00) are accepted for goods or services.
13. Debit and credit cards only are accepted for security deposit. You may be asked for photo ID.
14. No refunds will be given once the costume/s leave the premises. It is the responsibility of the customer to check their order before the costume/s leave the premises. Shortages or faults will not be acknowledged at any other time.
15. The Deposit may not cover the cost of repair or replacement costume; therefore we reserve the right to levy extra charges to cover such costs.
16. We will not accept any responsibility for costumes or garments, which do not fit when the sizes for these are given by the hirer or their agent.
17. We accept no responsibility for any monies or personal belongings left in returned costumes or carrying bags.
18. We accept no responsibility for any injury or damage to a third party, persons or property caused by the use of goods hired under this agreement e.g. footwear etc.
19. In the event of any matter being tested at law as a result of the hirer's failure to comply with any of these conditions the hirer agrees to pay the company's costs in the matter.
20. The company reserves the right to change any part, colour or design of costumes without notice.
21. No liability other than refund of monies paid is accepted by the company for the late return of costumes by a previous hirer.
22. No refunds will be made for the early return of goods hired.
23. Costumes are sent out in suit/gown bags with hangers – if any of these items are not returned £5 will be charged.
24. It is accepted that these listed have been read, understood and agreed to. Signature of such will be deemed as acceptance of these conditions.

PLEASE NOTE

LATE RETURN: FULL DEPOSIT TAKEN IF OVER 5 DAYS LATE.

FULL REPLACEMENT COST CHARGED IF MORE THAN 7 DAYS LATE.